

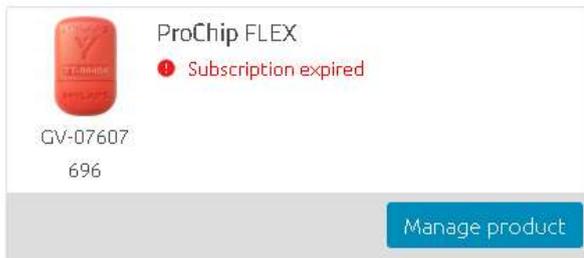
How to renew the subscription of your ProChip Flex Transponder and to activate your ProChip Flex Transponder

Renew the subscription

Login on <account.mylaps.com> with your e-mail address and password. You see the overview of your transponders.

Select the transponder which you want to renew

Click on <manage my product>



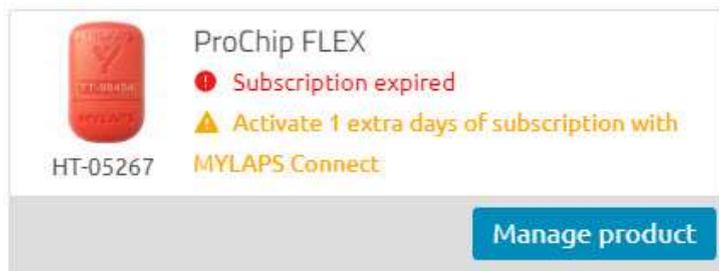
Then click on <Redeem Subscription Card>



Enter your subscription code and click on < Redeem Subscription Card>



You will return into your account and the status of your transponder changed



You renewed correctly, but it has not been activated. When your transponder has this status, it will not work.

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Sports Timing & Scoring

Activate the subscription

Download the software [MYLAPS Connect](#) This software is available for Windows and Apple.

After downloading and opening the software MYLAPS Connect, you must connect the transponder with your computer/laptop.

Click after opening the software on <individuals> and on <continue>. You don't have to login.

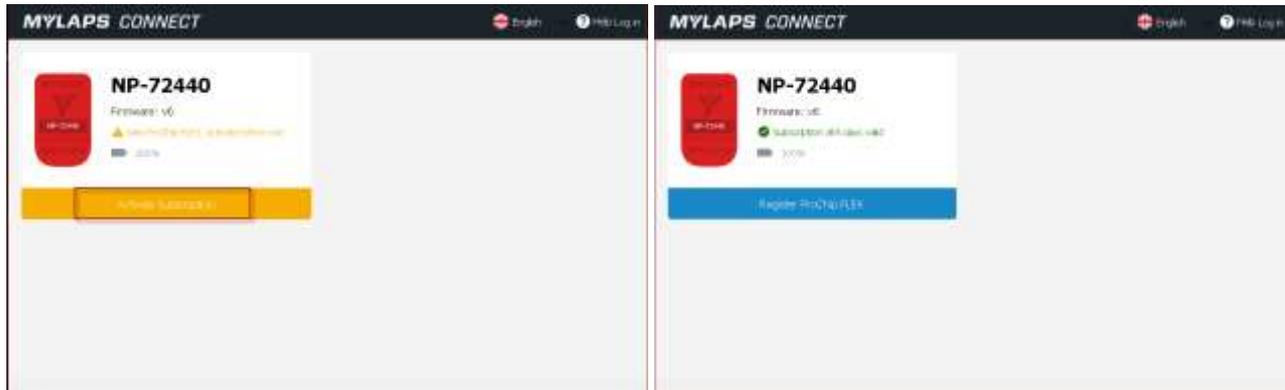


A new screen opens where you are requested to connect your transponder.

Take off the cap of the transponder and place the transponder in the USB port of your computer/laptop.



Once the transponder is connected, you see an overview of your transponder.



Now click on <Activate Subscription> in the orange bar. The bar will turn blue and your transponder is active.